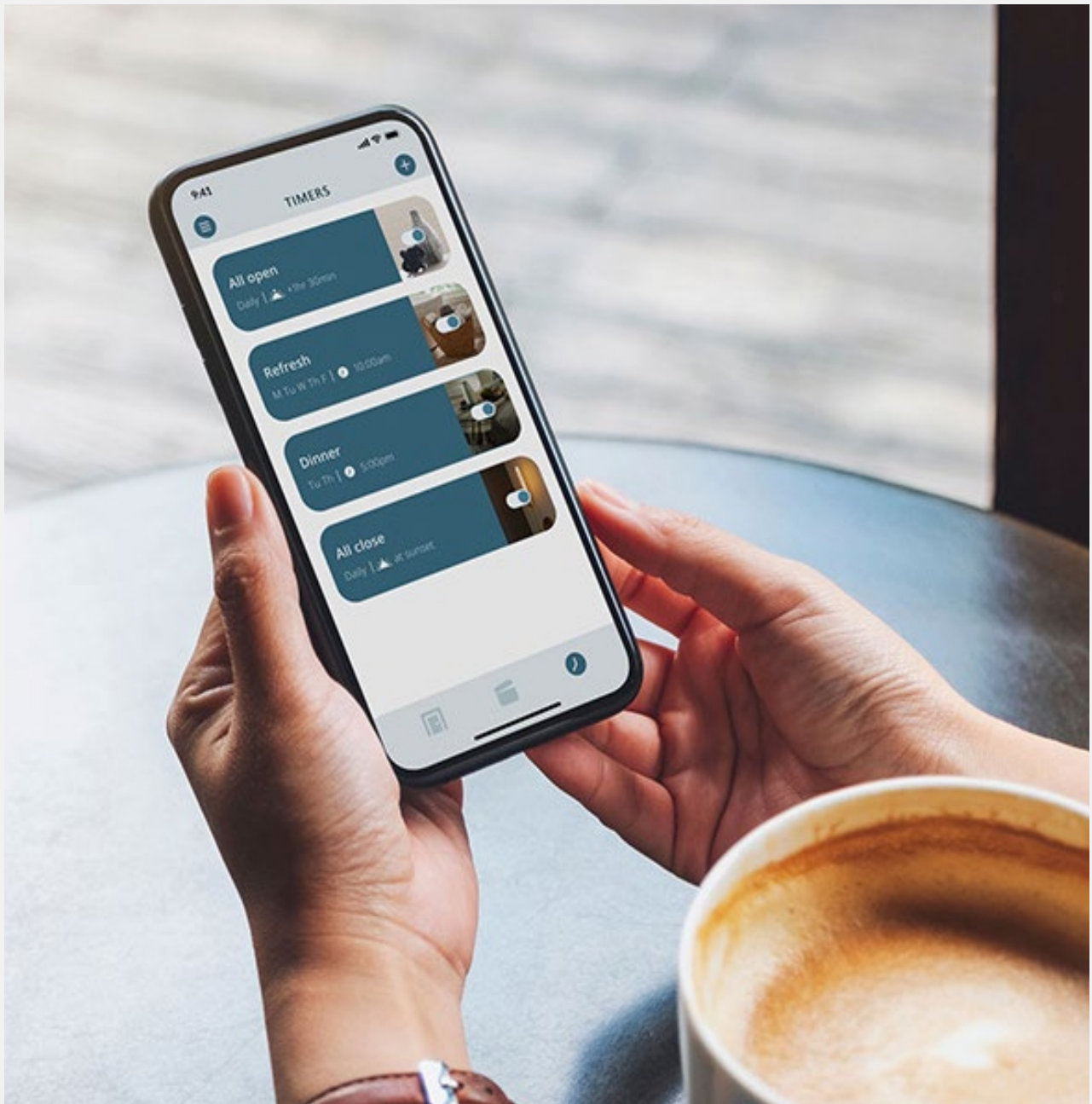


# Alta BLISS® Automation 2.0



## App User Guide



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# Getting Started

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## Document Use

This guide provides step-by-step instructions for setting up and managing motorized shades using the **Alta BLISS Automation app**, including creating an account, adding shades and accessories, creating scenes and schedules, adding a bridge, and transferring home ownership.

This guide applies to all Alta BLISS Automation 2.0 products and covers **app functionality only**. Product-specific installation, charging, remote operation, and hardware behavior are documented separately in the applicable **Product User Guide**.

Use this App Setup Guide together with your product's User Guide to complete installation and setup.

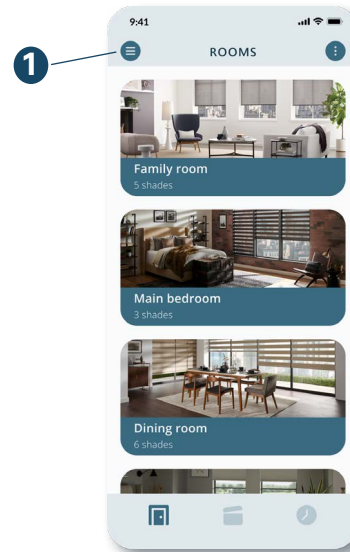
## Additional Documents

The following documents provide additional product-specific information and may be required to complete setup:

- **Alta BLISS Automation 2.0 Product User Guides**  
Provide product-specific instructions for installation, charging and power information, physical remote operation, and product-specific behavior.
- **Alta BLISS Automation 2.0 Remote Guide**  
(if applicable)  
Provides detailed information about remote button functions and operation.
- **Alta BLISS Automation 2.0 Bridge Guide**  
(if applicable)  
Provides additional information about bridge hardware, ports, and indicators.

Refer to the appropriate documents for your product as needed.

## Navigation in the Alta BLISS App



### Legend

1 Menu (☰)

- Use Menu (☰) to manage shades, accessories, and settings.
- When this guide says “Menu,” tap the Menu icon (☰).
- Other icons on the screen are used for task-specific options.

# Set Up Shades & Accessories in the App

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## Download or Update the App

- If the Alta BLISS Automation app is not installed, go to [getaltaapp.com](http://getaltaapp.com) to download it.
- If the app is already installed, make sure it is up to date before continuing.

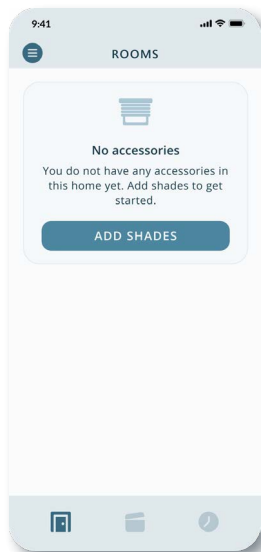
## Sign In or Create Account

An account is required to set up and access your automated shades.

1. Open the Alta BLISS app.
2. Sign in to an existing account, or create a new account.
3. Follow the on-screen prompts to enter the required information and verify your account.

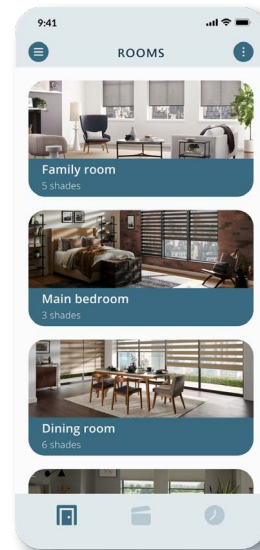
## Add Shades

After the shades are installed and powered on, add them to the Alta BLISS app.



1. Name your **Home**
  - All shades you add are grouped under this Home in the app.
2. Review the list of available shades.
  - **Shades** are organized by proximity, with the closest shades appearing at the top.
  - **Pull** down from the top of the screen to refresh the list.

3. Set up one shade at a time.
  - To identify a shade, tap **Jog** to move the shade slightly up and down.
  - Once identified, tap **Set Up** to continue.



4. Configure shade settings
  - a. Enter a name for the shade
    - Use a location-based name to make the shade easy to identify (for example, **Dining Room**).

**TIP:** When multiple shades are installed in the same room, consider adding a directional or positional label to the name (for example, *Left*, *Right*, *Upper*, or *Lower*) to make shades easier to identify in the app.

  - b. Add the shade to a room.
    - Create a new room or select an existing room.
    - When creating a room, enter a custom name and image, or tap **Select from suggested**.
5. Review required settings
  - Update the **Power Option**, if needed.
  - Some required settings may not have a value yet and are marked **Required** in the app.
  - These settings may include **Product Type** and **Limits**.

**NOTE:** If limits are already set, you can adjust them at any time after adding the shade to the Home.

6. Repeat these steps until all shades are added.
7. When finished, tap **Done** to return to the **Rooms** tab.

**NOTE:** To manage existing shades, tap **Menu** and select **Manage Shades**. From here, you can add more shades or tap the gear icon to access **Shade settings**.

# Set Up Shades & Accessories in the App

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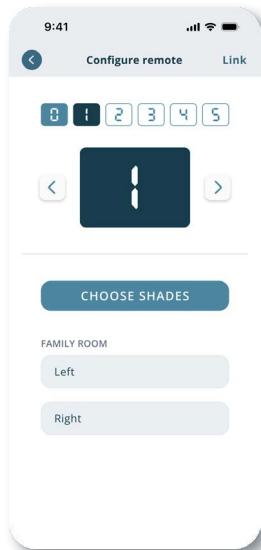
## Add Remotes

Program remotes in the Alta BLISS app. For detailed remote behavior and operation, see the **Alta BLISS Automation 2.0 Remote Guide**.

1. In the app, tap **Menu** on the Rooms tab, then select **Manage Accessories**.

**NOTE:** You can also tap **Accessories** from **Menu** on any tab.

2. Tap **+**, then tap **Add remote**.
3. Enter a name for the remote.
  - If you're adding multiple remotes, use a room name or another identifier to make remotes easier to identify later.
4. Configure the remote groups.
  - The configuration screen displays groups **0–5** in a carousel.
  - Group **0** is an all-shades group and does not require setup.
  - Any shades added to groups **1–5** automatically appear under group **0**.

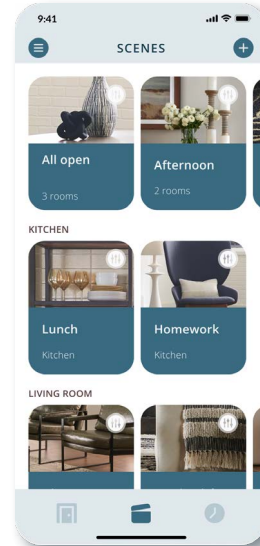


- **Select** a group number (**1–5**) and choose the shades to assign to that group.
5. Tap **Link**, then follow the in-app instructions to synchronize the settings with the physical remote.
    - When linking is complete, the app displays **Remote Linked!**
  6. Tap **Done** to return to the **Accessories** list.
- Repeat these steps to add additional remotes.

**NOTE:** A maximum of 10 unique shades can be added per remote.

## Add Scenes

Scenes let you save specific shade positions for any number of selected shades.



For example:

- **Living Room Open** opens all shades in the living room.
- **Nighttime** closes all window treatments throughout the home.

To create a scene:

1. In the app, go to the Scenes tab and tap **+**.
  2. Select an image for the scene.
  3. Enter a name for the scene.
  4. Tap **Choose shades**, then select the shades to include.
  5. Confirm shade position.
    - The current shade positions are saved automatically.
    - If the positions are correct, tap **Done**, then tap **Save**.
    - To adjust positions, select each shade and manually set the desired position. Tap **Done** to save the changes.
- Repeat these steps to create additional scenes.

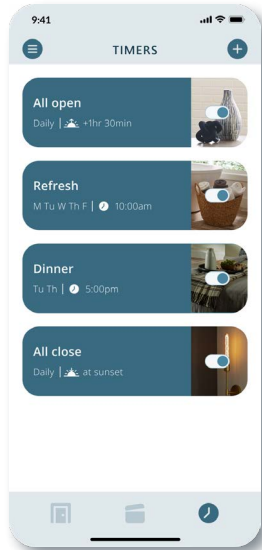
# Set Up Shades & Accessories in the App

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## Add Timers

Use timers to automatically run scenes according to your schedule.

1. In the app, go to the **Timers** tab.
2. Tap **+**.
3. Select the scene you want to schedule.



4. Tap **Set schedule**, then choose the days of the week the timer should run.
5. Select when the timer should occur.
  - Choose a specific time, or
  - Choose a time based on local **sunrise** or **sunset**.

**NOTE:** Location permissions must be enabled for any sunrise or sunset

6. Tap **Done** to save the timer.

All saved timers appear on the **Timers** tab, where you can enable or disable them at any time. Timers are stored in the app and will run automatically; homes without a bridge must open the app periodically to keep shade schedules in sync.

## Add Bridge

**IMPORTANT:** Before adding a bridge, make sure all shades are already added to the Home and the bridge is powered on with the LED blinking **green** or **green and purple**.

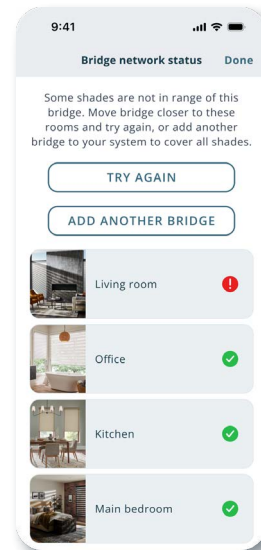
For details about bridge features, setup guidance, and troubleshooting, see the **Alta BLISS Automation 2.0 Bridge Guide**.

To add a bridge:

1. Check the LED on the front of the bridge.
  - When the LED is blinking **green** or **green and purple**, the bridge is ready to set up.
2. In the app, tap **Menu** on the Rooms tab, then select **Manage Accessories**.

**NOTE:** You can also tap **Accessories** from **Menu** on any tab.

3. Tap **+**, then tap **Add bridge**.
4. Under **Bridge Settings**, enter a name for the bridge.
5. Configure the Wi-Fi connection.
6. Add shades to the bridge.
  - The app assigns shades to the bridge and checks whether the bridge is within range.
7. If the bridge isn't within range of all shades, the app identifies which rooms couldn't be assigned.
  - Move the bridge closer or add additional bridges as needed, then tap **Try Again**.



**NOTE:** One bridge supports up to **15 shades**. Additional bridges may be required in larger homes, when shades are widely spaced, or when environmental factors interfere with RF signals (for example, concrete, brick, elevators, heated flooring, or aquariums).

# Set Up Shades & Accessories in the App

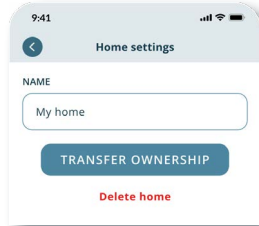
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## Transfer Home Ownership

**After setup is complete, transfer ownership of the Home to the homeowner.** (If you are setting up shades in your own home, you can skip this section.)

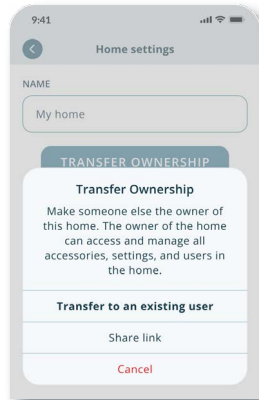
### Transfer a Home

1. In the app, tap **Menu**, then go to the **Homes** list.
2. Tap **Settings** for the Home you want to transfer.



**NOTE:** You can transfer a Home only if you are the **Owner**.

3. Choose how you want to transfer ownership:
  - **Transfer to an existing user**, or
  - **Share a link** to invite a new user.



4. Complete the transfer:
  - **Existing user:** Select a user from the list. The user receives an in-app notification to accept ownership.
  - **Share link:** Choose a sharing method available on your device (for example, text message, messaging app, or AirDrop). The invite is sent using the selected method.

After sending an invitation, you can resend or cancel it. You remain the Owner until the recipient accepts ownership.

## Accept Home Ownership

To accept ownership of a Home:

1. Download the Alta BLISS app.
2. Create an account or sign in.
3. Open the invitation and tap **Take ownership**.

**NOTE:** If you are already a user on the Home, open the app and look for an in-app notification to accept ownership.

4. Choose whether to continue to the Home or manage existing users first.
  - You can manage users and their access at any time from the **Users** list in **Menu**.